

How to use Suomi.fi Messages

Suomi.fi Messages is a communication service between The wellbeing services county of Southwest Finland and Finnish citizens. Suomi.fi Messages is a secure way of sending administrative documents such as Patient register data check requests, requests for Report on patient register usage log information or Notifications.

You can send and receive messages via Suomi.fi after you have activated the service and identified yourself with for example online banking codes or a mobile certification.

Suomi.fi Messages address: suomi.fi/messages.

1. Log into Suomi.fi Messages with available identification methods.
2. Once you have logged in, click “Activate Suomi.fi Messages”. Write your e-mail address to the space provided. This needs to be done only once.
3. Select “Compose message” on the left side of the page.
4. Select “The wellbeing services county of Southwest Finland” from “Recipient of the message” menu.
5. Select the most suitable “Recipient’s service or issue” from the menu.
6. Enter a subject for your message into “Subject field”. Write for example “Patient register data copy request” or “Notification” or “Report on patient register usage log information”.
7. Write your message into “Your message” field. If you request documents, let us know whether you want the copies to be sent to Suomi.fi or to your home address. In the latter case, please include your home address.
8. If you need to send attachments, you can do so in the “Attachments” field.
9. When the message is ready to be sent, click “Send the message” button at the bottom of the page.